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Limited Warranty

The diversity of the product range demands that each product be manufactured to its own specification. Such specifications are available upon request.

The product is warranted for one year from the date of delivery against manufacturing defects within the product or if it does not meet specifications that results in the product failing during normal use.

This warranty does not apply to materials that have been altered in any way. The customer must determine if the film is suitable for their application and processes.

Liability is limited to a refund or replacement and does not cover any cost beyond the value of the material.

Claim Guidelines

If a potential claim arises photos, samples, lot and invoice number of the film in question may be requested.

Upon disposition of a claim instructions will be issued on how to proceed which could include return, disposal or acceptance at a discounted price.

Storage Guidelines

It is important to recognize that PVC films can be affected by several different environmental conditions. Film might be affected by extreme heat or cold. We recommend film be stored in an environment between 45-85 degrees F.